# HERSHEY CAGNY 2025 CONFERENCE

**February 18, 2025** 

# MICHELE BUCK

**Chief Executive Officer** 



## **Forward-Looking Statement**

This release contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, including but not limited to our 2025 Full-year Financial Outlook and other statements regarding our business outlook and financial performance. Many of these forward-looking statements can be identified by the use of words such as "anticipate," "assume," "believe," "continue," "estimate," "expect," "forecast," "future," "intend," "plan," "potential," "predict," "project," "strategy," "target" and similar terms, and future or conditional tense verbs like "could," "may," "might," "should," "will" and "would," among others. These statements are made based upon current expectations that are subject to risk and uncertainty. Because actual results may differ materially from those contained in the forward-looking statements, you should not place undue reliance on the forward-looking statements when deciding whether to buy, sell or hold the Company's securities. Factors that could cause results to differ materially include, but are not limited to: disruptions or inefficiencies in our supply chain due to the loss or disruption of essential manufacturing or supply elements or other factors; issues or concerns related to the quality and safety of our products, ingredients or packaging, human and workplace rights, and other environmental, social or governance matters; changes in raw material and other costs, along with the availability of adequate supplies of raw materials and the Company's ability to successfully hedge against volatility in raw material pricing; the Company's ability to successfully execute business continuity plans to address changes in consumer preferences and the broader economic and operating environment; selling price increases, including volume declines associated with pricing elasticity; market demand for our new and existing products; increased marketplace competition; failure to successfully execute and integrate acquisitions, divestitures and joint ventures; changes in governmental laws, regulations and policies, including taxes and tariffs; political, economic, and/or financial market conditions, including with respect to inflation, rising interest rates, slower growth or recession, changes in the U.S. administration, and other events beyond our control such as the impacts on the business arising from the conflict between Russia and Ukraine; risks and uncertainties related to our international operations; disruptions, failures or security breaches of our information technology infrastructure and that of our customers and partners (including our suppliers); our ability to hire, engage and retain a talented global workforce, our ability to realize expected cost savings and operating efficiencies associated with strategic initiatives or restructuring programs; complications with the design, implementation or usage of our new enterprise resource planning system, including the ability to support post-implementation efforts and maintain enhancements, new features or modifications; and such other matters as discussed in our Annual Report on Form 10-K for the year ended December 31, 2024 and from time to time in our other filings with the U.S. Securities and Exchange Commission. All information in this presentation is as of February 18, 2025. The company undertakes no duty to update any forward-looking statement to conform the statement to actual results or changes in the company's expectations.



## **KEY TAKEAWAYS**

- Consumer trends support long-term snacking growth and Hershey priorities and opportunities
- We have a long history of evolving alongside the consumer
- We are enhancing our cost structure through technology-enabled transformation
- Our long-term profit and earnings growth prospects remain strong as cost environment normalizes



# Hershey's unique 130-year legacy is deeply grounded in a consistent consumer proposition



### **FOUNDING PRINCIPLES**



**Great Taste** 



Accessible



**Beloved Brands** 



**Purpose Driven** 

### **CORE STRENGTHS**



Consumer and Customer Centricity



Scaled and Efficient Supply Chain



**Tech-enabled Agility** 



Advanced Commercial Capabilities



## We have a track record of delivering differentiated results

### Over the last 7 Years<sup>1</sup> ....

**Average Organic Revenue Growth** 

+4.6%

**Average Operating Profit Growth** 

+7.8%

**Average Adjusted EPS** 

+10.6%

**Average Free Cash Flow** 

+10.3%

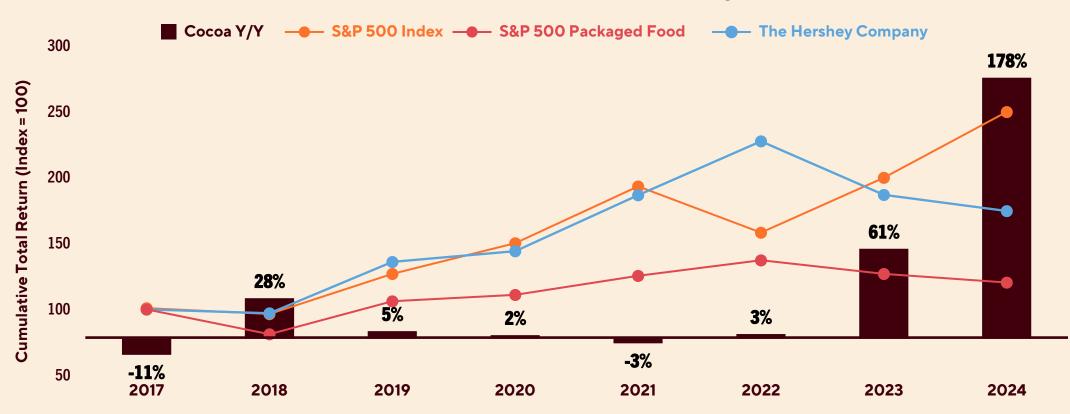
**Annualized TSR<sup>2</sup>** 

+10.7% vs. Food +3.7%



## Opportunity to return to historical levels of outperformance as cocoa costs normalize

## Comparison of 7 Year Cumulative Total Return versus Cocoa Year-over-Year Changes





Source: Bloomberg

### >45%

of U.S. consumers eat 3 or more snacks a day

### >50%

of U.S. consumers see convenience as a top need when snacking

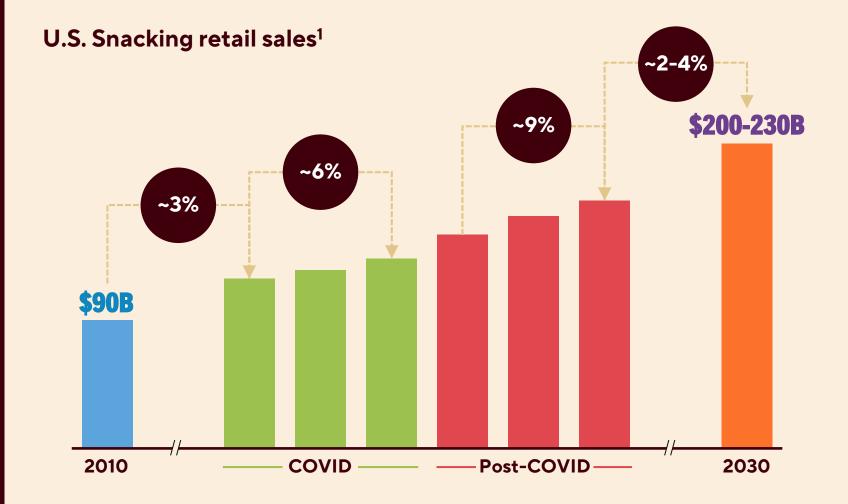
### ~40%

of consumers plan on splurging on Food, more so than other categories

### **15** p.p.

increase in consumer sentiment today vs. lows of mid-2022

## Our Leading Snacking Powerhouse vision is supported by long-term consumer trends





## There are attractive pockets of outsized growth from accelerating consumer tailwinds

+12%

Better-For-You (BFY) snacking growth (e.g., clean ingredients, protein, zero sugar) 69%

global spend from Gen Z and Millennials by 2040 (+21 pp) with higher brand expectations >10%

growth in Sweets, ahead of total Snacking, with consumers eating more sweets as they age vs. previous generation

>10%

growth in consumer spend on Chocolate and Sweets in Dollar, Digital & Club 1 in 4

U.S. consumers prefer Sweet & Salty snacks to Snacks that are just sweet or just salty 67%

of U.S. consumers snack to "satisfy a craving" and a third also seek to experience new flavors / products

# We have a long history of evolving with the consumer

WE HAVE...

1 Diversified into Permissible Snacking

2 Shifted into Digital Media

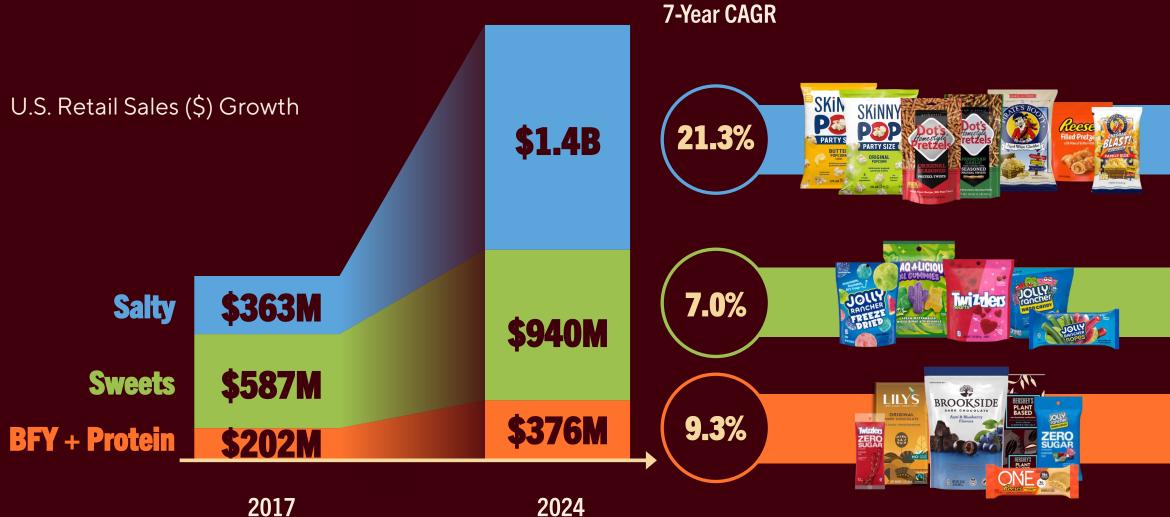
**3** Grown with Retail Evolution

4 Launched New Brands & Marketing Models



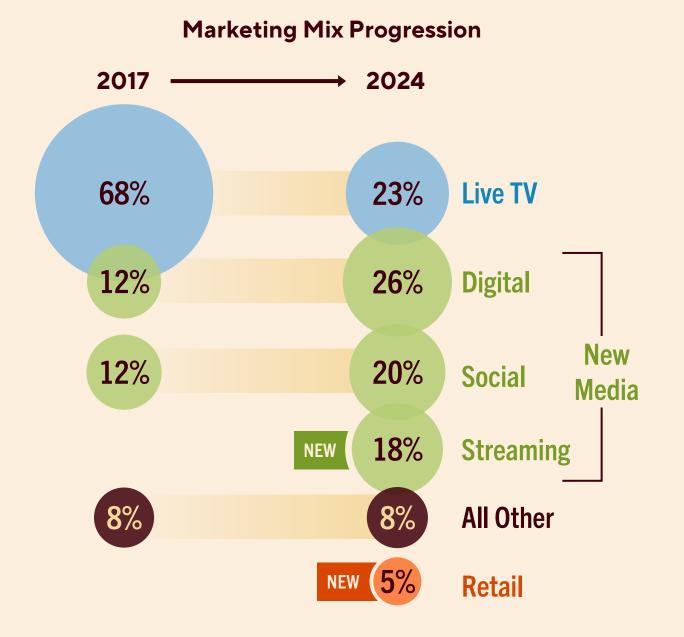
### **EVOLVING WITH THE CONSUMER**

## **Growing in consumer-relevant categories**



### **EVOLVING WITH THE CONSUMER**

# Adapting to consumers' changing media habits





## **Growth through Retail Evolution**

## Seismic shifts constant in retail as consumer habits change



## **But desire for our brands** and right to win remain





### **EVOLVING WITH THE CONSUMER**

## Tapping into new marketing models

**Influencer-Led Activations & Partnerships** 



Acquired a fast-growing, influencer-led

Sour Candy brand



Shaq to launch new
Sweets brand



Sponsor of the New Heights podcast with NFL Legends

Jason and Travis Kelce



Official partnership with the WNBA's **Angel Reese** 



Social & digital content and live events & activations with

**Barstool Sports at the Big Game** 



## And the journey continues...

## **O1** Delivering Superior Value

- Entry price points and front-end price pack differentiation
- Elevate value perception in aisle
- Disruptive innovation



## **02** Satisfying Consumer Needs

- New experiences (e.g. multitexture, filled bars, sweet & salty)
- Al for new, culturally relevant concepts and partnerships



## **03** Elevating Healthier Snacking

- Address spectrum of conscious snacking needs in CMG
- R&D and new technology to enhance macros and experience



## **04** Unlocking New Shopping Behaviors

- Strategy and portfolio for underpenetrated channels
- Shopper solutions centered on occasions
- Omni and social shopping





## NORTH AMERICA CONFECTIONERY



## NORTH AMERICA SALTY SNACKS



### INTERNATIONAL





## NORTH AMERICA CONFECTIONERY



## NORTH AMERICA SALTY SNACKS



### INTERNATIONAL



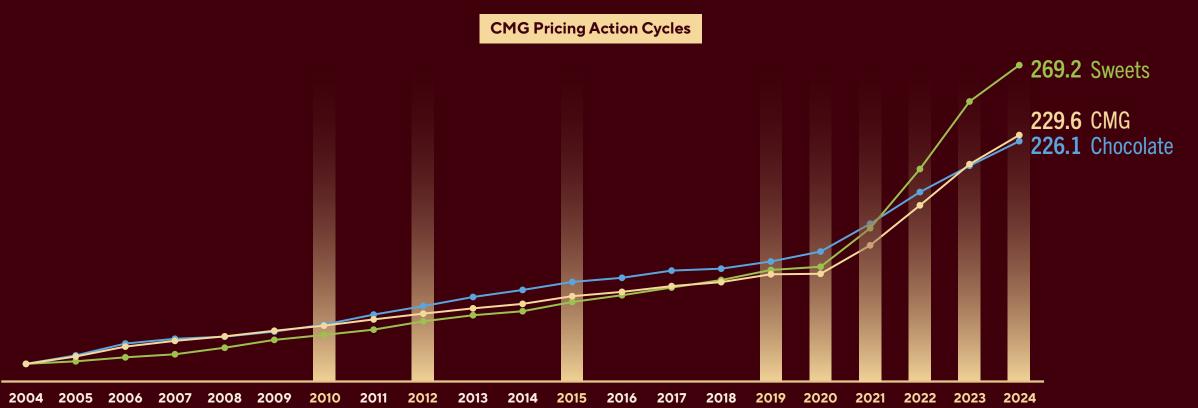


## Resilient categories that are responsive to investments

**Consistent growth through pricing cycles** 

### Category Performance Over Time – U.S. Retail Sales \$

Indexed, Calendar Year 2004 = 100





Key Focus Area

## NORTH AMERICA CONFECTIONERY

**11** Reignite Chocolate

**12** Accelerate Sweets

**113** Win Seasonal Share





## Reigniting chocolate through...



**Innovation** 

>40%

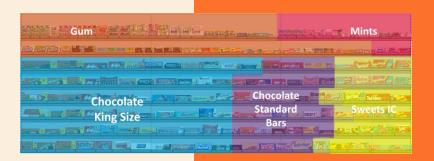
Chocolate innovation \$ vs 20231



**Variety Brands Support** 

+35%

Incremental marketing investment vs 20241



**Shaping the Shelf** 

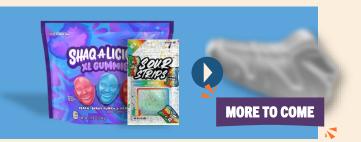
~40%

Gold Standard Planogram in Convenience<sup>1</sup>



## **Accelerating sweets growth**

New and authentic brands that resonate with young consumers



On trend flavors and forms leveraging core brands



**Enhanced seasonal** assortments and offerings



### **Leveraging the momentum built in 2024**

Quad Week U.S. Retail Sales Growth<sup>1</sup>



NEARING \$1B IN RETAIL SALES



Source: 1. Circana

# Winning seasonal share



### **Innovating on Top Brands**

- New, fresh shapes to engage with the consumer
- Increased sweets offerings
- Beloved seasonal flavors



### **Winning Longer Easter**

- Early execution
- New eye-catching merchandizing



### **Renovating Price/Value**

- Protecting critical price points
- Focus on value pack-types



### NORTH AMERICA CONFECTIONERY



## NORTH AMERICA SALTY SNACKS

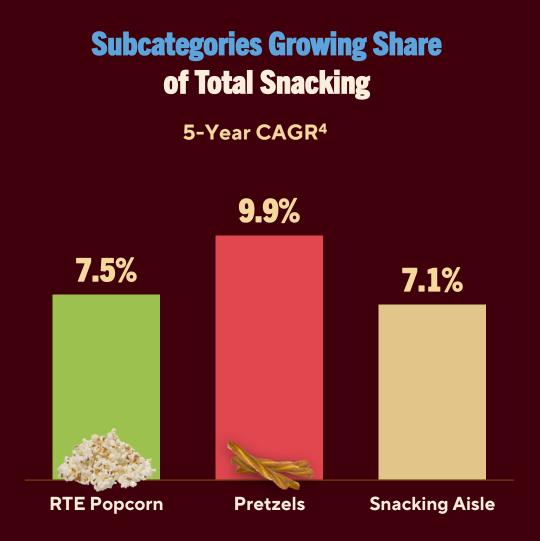


### INTERNATIONAL





## Leveraging disruptor playbook in select subcategories



### **Brands are Scaled, Integrated,** and Primed to Lead

**At Acquisition** 

2024



#2 in RTE Pop<sup>1</sup>

\$309M Retail Sales<sup>1</sup> in RTE Pop<sup>3</sup>

\$604M Retail Sales<sup>3</sup>



in Pretzels<sup>2</sup>

\$160M Retail Sales<sup>2</sup>

in Pretzels<sup>3</sup>

Retail Sales<sup>3</sup>



**Key Focus Areas** 

## NORTH AMERICA SALTY SNACKS

**1** Reinvigorate SkinnyPop

102 Invest in Dot's momentum

**13** Expansion into White Spaces



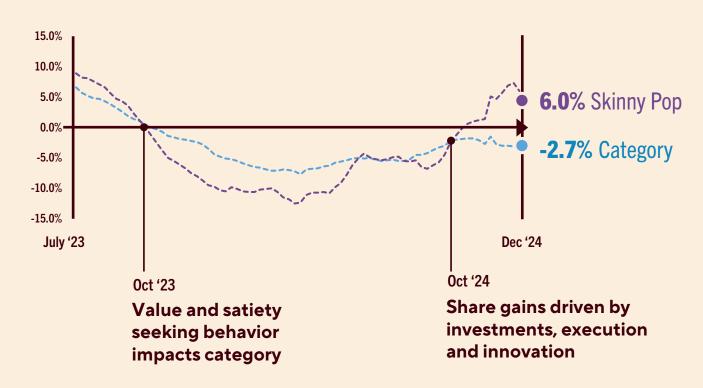


## Reinvigorate SkinnyPop Growth with Significant News

### **SkinnyPop Trends Improving**

despite category pressures

#### Rolling L12W \$ Growth



## **Exciting Brand Transformation To Drive Growth in 2025**+









26



**Source:** Circana, L12 w/e 12/29/24.

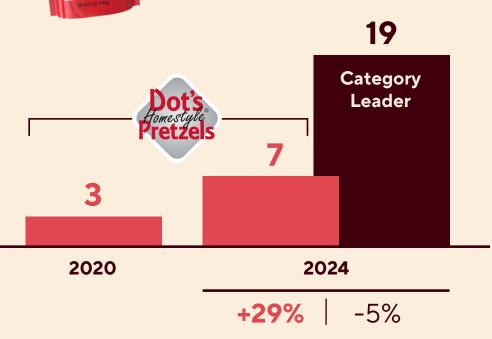
## **Investing in Dot's Strong Momentum**





## **Significant Runway for Expansion**

**Average Items Per Store** 



## Powering Brand through Scaled Investment



**Big Flavor Innovation** 



Increasing Media Reach +30%



**Retail Sales Growth** 

## **Unlocking Value Through Confection and Salty Scale**



**White Spaces** 



**Multipacks** 



**Cross Category Displays** 



**Retail Sales Team** 



## NORTH AMERICA CONFECTIONERY



## NORTH AMERICA SALTY SNACKS



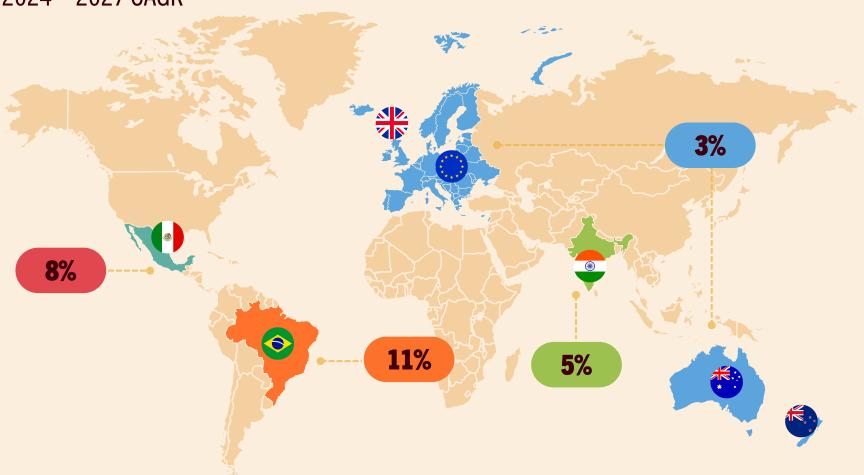
## **INTERNATIONAL**





## **Focused Model for Balanced Growth**

Projected Chocolate Category Retail Sales 2024 – 2027 CAGR<sup>1</sup>



**Net Sales<sup>2</sup>** 

4.4%

7-Year CAGR

**Operating Income<sup>2</sup>** 

+\$154M

vs 2017



### **Key Focus Areas**

## INTERNATIONAL

**1** Win with Reese's

**02** Differentiated Innovation

O3 Strengthen India and Brazil





## **Driving International Growth**



### Win with Reese's

- Leverage U.S. playbook for trial, distribution and seasons
- Drive double digit growth via acceleration in Europe + entry into untapped markets



## **Differentiated Innovation**

- Differentiation through taste, texture and size
- Trial-enabling price points
- Elevating occasions and celebrations



## **Strengthen India and Brazil**

- Leverage portfolio breadth and strengthen route to market in India
- Build on Hershey position (#3 share) in Brazil through portfolio expansion and optimization



## NORTH AMERICA CONFECTIONERY



## NORTH AMERICA SALTY SNACKS



## INTERNATIONAL









#### **M&A Criteria**













### **WE WILL EMERGE FROM CURRENT HEADWINDS**

## stronger, more efficient, more agile

## **What We Have Done**

- **✓** Fewer, better, bigger innovation
- Expanded media reach and enhanced promotional effectiveness
- Optimized price points
- Set up a stronger digital foundation
- Transformed the operating model

## **Current Actions**

- **▼** Reimagine innovation and R&D
- **✓** Deploy holistic commercial investment model
- **Enhance price ladders and pack architecture**
- **✓** Invest in next-gen capabilities
- **✓** Revitalize P&L through automation
- Action against persistent cocoa inflation



## STEVE VOSKUIL

**Chief Financial Officer** 



# Reaffirming 2025 Outlook

Opportunity for outsized earnings growth in 2026+ through transformation program and commodity cost normalization

Reported and Organic Net Sales Growth At Least 2%

Reported Earnings
Per Share Growth

Down High-40%

Adjusted Earnings
Per Share Growth

Down Mid-30%



# We remain committed to key financial principles



- Growth and share priority
- Pricing to cover input cost inflation
- Balanced price and volume growth
- Productivity to offset supply chain inflation
- Reinvest in brands and categories
- Tech-enabled transformation to optimize cost structure

# **&** Capital

- Protect dividend and grow in-line with earnings long-term
- Disciplined capital spending
- Net leverage ratio of 1.5 2.0x with willingness to stretch for attractive acquisitions



# We are taking significant action to address cost headwinds ...and we are prepared to do more



### **Implementing**

double-digit pricing on half of US Confection



### Growing

revenue and identifying profit accretive M&A



### **Upsizing**

transformation program savings target



### **Driving**

stronger ROI on commercial investment



### Leveraging

supply chain scale and sourcing diversification

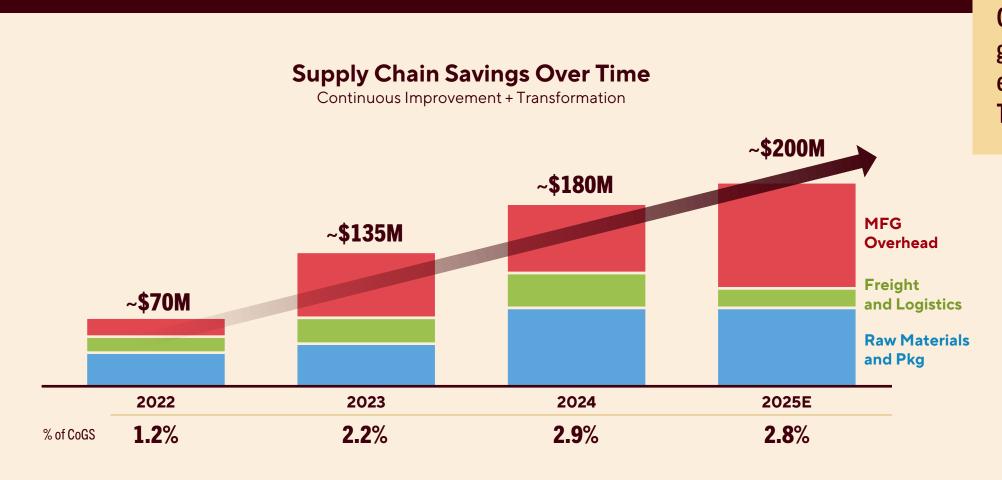


### **Delivering**

working capital improvements



# **Driving Supply Chain Savings**with Greater Opportunity Ahead



Opportunity to drive greater improvements enabled by S/4 Hana and Transformation Program

Source: Company Financials and Information

## **Transformation Enabling Growth & Agility Investments**

### **WHAT'S DONE**

- ✓ Upgraded digital foundation
- Advanced data quality
- ✓ Harmonized route-to market
- Accelerated innovation
- ✓ Drove back-office efficiencies

#### **WHAT'S NEXT**

11 Integrated Dynamic Planning



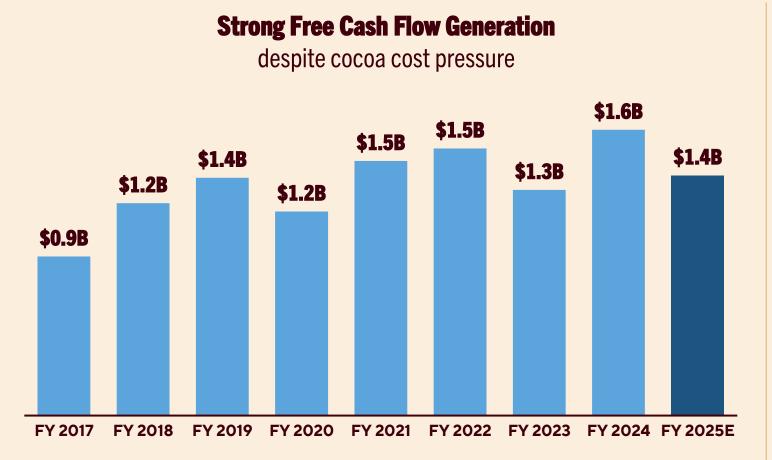
12 Holistic Commercial Investment



Dynamic optimization of investment by brand & customer



# Disciplined cash management enables reinvestment and shareholder value creation



## **CAPITAL ALLOCATION PRIORITIES Dividend Business** Payout ratio of 50%+ Reinvestment (including M&A) Dynamic Allocation: Leverage **Share Buyback** Ratio Target 1.5-2.0x



# **Confident in our Long-term Outlook**

2-4% Net Sales Growth

### **Driven by:**

- North America Confectionery +LSD
- North Salty America Salty Snacks +MSD
- International + MSD

6-8% Adj. EPS Growth

#### **Driven by:**

- Fixed Cost Leverage
- Revenue Growth Management
- Media Optimization
- Productivity/Transformation Efficiencies
- Continued Tech and Capability Investment



# With Upside Opportunity as Cocoa Costs Normalize





Source: Company Financials and Information 44

# **KEY TAKEAWAYS**

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# 

# Organic, Constant Currency Net Sales Growth Reconciliation of GAAP and Non-GAAP information

For the year ended December 31,	2017	2018	2019	2020	2021	2022	2023	2024
Components of Net Sales Growth								
Percentage Change as Reported	1.0%	3.7%	2.5%	2.0%	10.1%	16.1%	7.2%	0.3%
Impact of Foreign Currency Exchange	0.2%	-0.2%	-0.3%	-0.5%	0.4%	-0.2%	0.2%	-0.1%
Impact of Acquisitions/Divestitures	0.3%	3.6%	1.0%	0.5%	1.0%	4.3%	0.0%	0.0%
Percentage Change on Organic Constant Currency Basis	0.5%	0.3%	1.8%	2.0%	8.7%	12.0%	7.0%	0.4%



In Millions of Dollars Except Per Share Amounts	Gross Profit	Operating Profit	Net Income	Income Per Share-Diluted
GAAP results	\$5,300.9	\$2,898.2	\$2,221.2	\$10.92
Adjustments:				
Derivative mark-to-market losses	(460.4)	(460.4)	(391.9)	(2.26)
Business realignment activities	12.2	117.5	89.3	0.58
Acquisition and integration-related activities	2.3	45.3	34.3	0.22
Other miscellaneous benefits	-	(5.3)	(2.9)	(0.03)
Tax Reserve Adjustment	-	-	(43.0)	-
Tax effect of all adjustments reflected above	-	-	-	(0.06)
Non-GAAP results	\$4,855.0	\$2,595.3	\$1,907.0	\$9.37

	\
4= 04	As reported
47.39	gross margin
	Non-GAAP
43.39	gross margin (1)
	gross margin (1)
	As reported
25.99	perating
	orofit margin
	Non-GAAP
23.29	perating profit
	nargin (2)



<sup>(1)</sup> Calculated as non-GAAP gross profit as a percentage of net sales for the period presented.

In Millions of Dollars Except Per Share Amounts	Gross Profit	Operating Profit	Net Income	Income Per Share-Diluted
GAAP results	\$4,997.8	\$2,560.9	\$1,861.8	\$9.06
Adjustments:				
Derivative mark-to-market losses	58.9	58.9	48.7	0.29
Business realignment activities	0.5	3.4	2.7	0.01
Acquisition and integration-related activities	(1.7)	75.9	57.6	0.37
Tax effect of all adjustments reflected above	-	-	-	(0.14)
Non-GAAP results	\$5,055.5	\$2,699.1	\$1,970.8	\$9.59

As reported gross margin	44.8%
Non-GAAP gross margin (1)	45.3%
As reported	
operating profit margin	22.9%
Non-GAAP operating profit margin (2)	24.2%



In Millions of Dollars Except Per Share Amounts	Gross Profit	Operating Profit	Net Income	Income Per Share-Diluted
GAAP results	\$4,498.8	\$2,260.8	\$1,644.8	\$7.96
Adjustments:				
Derivative mark-to-market losses	78.8	78.2	64.7	0.38
Business realignment activities	-	4.4	3.3	0.02
Acquisition and integration-related activities	4.0	48.5	37.0	0.24
Other miscellaneous losses	-	13.6	10.3	0.07
Tax effect of all adjustments reflected above	-	-	-	(0.15)
Non-GAAP results	\$4,581.6	\$2,405.4	\$1,760.1	\$8.52

As reported gross margin	43.2%
Non-GAAP gross margin (1)	44.0%
As reported operating profit margin	21.7%
Non-GAAP operating profit margin (2)	23.1%
- <b>5</b> , ,	



In Millions of Dollars Except Per Share Amounts	Gross Profit	Operating Profit	Net Income	Income Per Share-Diluted
GAAP results	\$4,048.6	\$2,043.7	\$1,477.5	\$7.11
Adjustments:				
Derivative mark-to-market losses	(24.4)	(24.4)	(15.2)	(0.12)
Business realignment activities	5.2	16.6	13.5	0.09
Acquisition and integration-related activities	2.7	33.1	25.5	0.16
Noncontrolling interest share of business realignment and impairment charges	-	-	5.3	0.03
Other miscellaneous benefits	-	(15.2)	(13.7)	(0.07)
Tax effect of all adjustments reflected above	-	-	-	(0.01)
Non-GAAP results	\$4,032.1	\$2,053.9	\$1,492.8	\$7.19

	A
	As reported
in <b>45.1</b> %	gross margin
)	Non-GAAP
<b>44 9</b> 9	gross margin
d	As reported
22.8%	operating
in	profit margin
	Non-GAAP
profit <b>22.9</b> %	
	operating pro



<sup>(1)</sup> Calculated as non-GAAP gross profit as a percentage of net sales for the period presented.

In Millions of Dollars Except Per Share Amounts	Gross Profit	Operating Profit	Net Income	Income Per Share-Diluted
GAAP results	\$3,701.3	\$1,782.7	\$1,278.7	\$6.11
Adjustments:				
Derivative mark-to-market losses	6.4	6.4	5.1	0.03
Business realignment activities	2.2	31.5	24.0	0.15
Acquisition-related costs	-	3.6	2.8	0.03
Pension settlement charges relating to Company- directed initiatives	-	-	2.6	0.02
Long-lived asset impairment charges	-	9.1	8.8	0.04
Noncontrolling interest share of business realignment and impairment charges	-	-	(3.4)	(0.02)
Other miscellaneous benefits	-	(3.2)	(2.4)	(O.O1)
Tax effect of all adjustments reflected above	-	-	-	(0.06)
Non-GAAP results	\$3,709.9	\$1,830.2	\$1,316.2	\$6.29

As reported	
gross margin	45.4%
grossmargin	<b>43.</b> 470
Non-GAAP	
	45.5%
gross margin (1)	
As reported	
operating	21.9%
	<b>21.7</b> 70
profit margin	
Nan CAAD	
Non-GAAP	
operating profit	22.5%
margin (2)	
5 ( )	



<sup>(1)</sup> Calculated as non-GAAP gross profit as a percentage of net sales for the period presented.

<sup>(2)</sup> Calculated as non-GAAP operating profit as a percentage of net sales for the period presented.

In Millions of Dollars Except Per Share Amounts	Gross Profit	Operating Profit	Net Income	Income Per Share-Diluted
GAAP results	\$3,622.5	\$1,596.0	\$1,149.7	\$5.46
Adjustments:				
Derivative mark-to-market gains	(28.7)	(28.7)	(25.2)	(0.14)
Business realignment activities	-	9.2	7.3	0.04
Acquisition-related costs	2.0	10.2	7.7	0.05
Pension settlement charges relating to Company- directed initiatives	-	-	1.8	0.01
Long-lived and intangible asset impairment charges	-	112.5	88.5	0.53
Noncontrolling interest share of business realignment and impairment charges	-	-	(2.8)	(0.01)
Gain on sale of other assets	-	(11.3)	(8.5)	(0.05)
Tax effect of all adjustments reflected above	-	-	-	(O.11)
Non-GAAP results	\$3,595.8	\$1,687.9	\$1,218.4	\$5.78

As reported	
gross margin	45.4%
Non-GAAP	
gross margin (1)	45.0%
gross margin (1)	
As reported	
operating	20.0%
profit margin	
Non-GAAP	
operating profit	21.1%
	/ 0
' '	
margin (2)	
' '	



<sup>(1)</sup> Calculated as non-GAAP gross profit as a percentage of net sales for the period presented.

# **Reconciliation of GAAP and Non-GAAP information**

In Millions of Dollars Except Per Share Amounts	Gross Profit	Operating Profit	Net Income	Income Per Share-Diluted
GAAP results	\$3,575.3	\$1,623.7	\$1,177.6	\$5.58
Adjustments:				
Derivative mark-to-market gains	(168.3)	(168.3)	(152.5)	(0.80)
Business realignment activities	11.3	51.8	38.9	0.25
Acquisition-related costs	6.2	44.8	35.7	0.21
Pension settlement charges relating to Company- directed initiatives	-	-	4.1	0.03
Long-lived and intangible asset impairment charges	-	57.7	41.9	0.27
Impact of U.S. tax reform	-	-	(7.8)	-
Noncontrolling interest share of business realignment and impairment charges	-	-	(6.3)	(0.03)
Gain on sale of licensing rights	-	(2.7)	(1.5)	(0.01)
Tax effect of all adjustments reflected above	-	-	-	(0.14)

\$3,424.6

\$1,607.1

\$1,130,1

\$5.36

As reported	
gross margin	45.9%
Non-GAAP	44.0%
gross margin (1)	<del>0</del> /0
As reported	
operating	20.8%
profit margin	20.070
Non-GAAP	
operating profit	20.6%
margin (2)	



Non-GAAP results

<sup>(1)</sup> Calculated as non-GAAP gross profit as a percentage of net sales for the period presented.

<sup>(2)</sup> Calculated as non-GAAP operating profit as a percentage of net sales for the period presented.

In Millions of Dollars Except Per Share Amounts	Gross Profit	Operating Profit	Net Income	Income Per Share-Diluted
GAAP results	\$3,455.4	\$1,313.4	\$783.0	\$3.66
Adjustments:				
Derivative mark-to-market gains	(35.3)	(35.3)	(30.5)	(0.16)
Business realignment activities	5.1	69.4	51.0	0.33
Acquisition-related costs	-	0.3	0.2	-
Pension settlement charges relating to Company- directed initiatives	-	-	6.8	0.05
Long-lived and intangible asset impairment charges	-	208.7	185.4	0.98
Impact of U.S. tax reform	-	-	32.5	-
Noncontrolling interest share of business realignment and impairment charges	-	-	(26.8)	(0.13)
Tax effect of all adjustments reflected above	-	-	-	(0.04)
Non-GAAP results	\$3,425.2	\$1,556.5	\$1,001.5	\$4.69

As reported gross margin	46.0%
Non-GAAP gross margin (1)	45.6%
As reported operating profit margin	17.5%
Non-GAAP operating profit margin (2)	20.7%



<sup>(1)</sup> Calculated as non-GAAP gross profit as a percentage of net sales for the period presented.

<sup>(2)</sup> Calculated as non-GAAP operating profit as a percentage of net sales for the period presented.